

24 MAY 2020

**Whānau Direct** - Whānau Direct provides an investment in essential resources of up to \$1,000. Over the past week, an average of 204 applications were processed per day with the most common items being kai (46%), firewood (7%), laptops/computer essentials (7%), electricity (5%), beds/mattresses/blankets (4%), rent arrears (3%) and heating appliances (2%).

**Whānau Ora Packs** - Almost 135,000 hygiene and sanitation packs have been distributed to whānau.

**Kaiārahi** - Kaiārahi continue to be the key resource on the ground to support whānau during our Whānau Ora response.

**Rohe Response Snapshot: WAIARIKI**

All providers through the Waiariki region have collaborated with Iwi, Hapu and other organisations to increase the awareness and support required through the COVID-19 pandemic. This has helped to coordinate resources particularly for hard to reach and isolated communities.

**Ngā Mataapuna Oranga** - The Western Bay collective established a COVID-19 Hauora & Rūnanga response network across the region, coordinating service provision and distribution of essential resources to whānau. The PHO and GP's across the network coordinated referrals to the CBAC testing centre.

**Te Arawa Whānau Ora Collective (TAWO)** - Iwi, Hapu and TAWO have a well-established and coordinated COVID-19 response plan and working group in place. The common agenda for the group is 'Not one whānau will fall through the gap'. This roopu includes Te Arawa Fisheries, Te Roopu Hauora Te Arawa, Te Tatau Te Arawa, Ngāti Makino Iwi Authority, Rotorua Lakes Council, Rotoiti 15, Te Puni Kokiri and Te Arawa Lakes Trust.

TAWO have coordinated the Waiariki distribution centre for essential resources to vulnerable whānau.

**Te Runanga o te Whānau** - The Eastern Bay collective is challenged by rurality: many of their pockets of whānau are not well informed regarding the pandemic and this has created great concern. Typically this part of the region is mostly Māori, so communications, information sharing and localised solutions are what this community requires. Many lack trust in government agencies. This poses a real-time dilemma for the community as a whole but also as a workforce. Te Whānau a Apanui has restricted access in and out of the rohe, particularly because of the high rate of freedom campers, and often because they are international tourists. Checkpoints are 24/7, located at both ends. In Whakatane, Te Puna Ora o Mataatua, which services the majority of communities through a home-based care service in the Eastern Bay of Plenty, is doing regular check-ins with kaumātua and kuia. They have set up the CBAC testing site at Whakatāne War Memorial Hall as a collaborative effort with The Eastern Bay Primary Health Alliance, and with support from the Bay of Plenty DHB.

**Tūwharetoa Health Charitable Trust (THCT)** - The Trust is working closer now with the Iwi. A working group mandated by the Iwi has been set up to ensure efforts are not unnecessarily duplicated. The group will also work together to coordinate resources out to whānau. THCT is not currently a CBAC centre as yet but is checking whānau for symptoms and then supporting them to be tested.

	Last 7 days	Investment	From 30 Mar	Investment
Whānau supported	15,881	\$2,081,191	117,223	\$15,225,995
Whānau Direct applications paid	1,019	\$336,114	5,338	\$2,192,418
Whānau Ora packs distributed	18,510	\$1,110,600	134,594	\$8,075,642

Our Whānau Ora network includes **16** lead partners and **80** local partners with over **350** FTE that continue to support whānau.

**Regional breakdown of whānau support - Cumulative from 30 March 2020:**

Region	Whānau supported	Whānau Direct applications paid	Whānau Ora packs distributed	Investment
<b>Te Tai Tokerau</b>	21,587	1,080	25,239	\$2,795,177
<b>Tāmaki Makaurau</b>	15,030	759	17,295	\$2,187,701
<b>Hauraki-Waikato</b>	21,499	355	25,558	\$2,562,047
<b>Waiariki</b>	19,121	1,310	20,580	\$2,541,407
<b>Ikaroa-Rāwhiti</b>	25,706	1,302	29,430	\$3,075,364
<b>Te Tai Hauāuru</b>	14,280	532	16,492	\$2,064,300



<b>21,633</b> Total whānau members	<b>50%</b> Whānau members < 18 years
<b>3.4</b> Average per household	<b>8%</b> Whānau members > 60 years
<b>90%</b> Income of \$40,000 or less	<b>82%</b> High Deprivation
<b>79%</b> Not in employment	<b>14%</b> More than 6 in household

*The above statistics are based on whānau assessed through Whānau Direct from 1 July 2019 to date (6,421 whānau)*