

17 MAY 2020

Whānau Direct - Whānau Direct provides an investment in essential resources of up to \$1,000. Over the past week, an average of 180 applications were processed per day with the most common items being kai (47%), laptops/computer essentials (7%), firewood (6%), electricity (5%), rent arrears (4%), beds/mattresses/blankets (4%) and heating appliances (3%).

Whānau Ora Packs - Over 116,000 hygiene and sanitation packs have been distributed to whānau. Partners continue to review their assessment and deployment models, and are starting to revisit whānau from the first tranche to check-in and 'top up' essential resources.

Kaiārahi - Kaiārahi continue to be the key resource on the ground to roll out our Whānau Ora response. Their agile approach has had a significant impact across our communities and they continue to receive positive feedback on their support throughout COVID-19.

Rohe Response Snapshot: HAURAKI-WAIKATO

Waikato-Tainui Collective - Like most collectives, Raukura Hauora o Tainui initially focussed on supporting kaumātua and kuia across the northern end of Tainui borders. In collaboration with Iwi and Hapu, Raukura were able to offer much more than they would normally. Connecting data sets has enabled a more effective and comprehensive service provision for whānau. Both organisations have a combined population of more than 1,000 kaumātua and kuia. Dedicated phone lines and online consultation have been initiated to provide information and support and Whakapapa links provide an immediate sense of trust between kaimahi and the whānau. Social Media has been one of the greatest communications mechanisms to date.

Raukura established two CBAC's and they leveraged their Whānau Ora approach to also offer drive-thru vaccination clinics and wellness check. As a result of the Matamata cluster, Raukura mobilised alongside the Iwi to develop and consider strategies on how they support whānau confirmed with COVID-19. IBIS Hotel was set aside to isolate potential cases. Raukura has developed protocol on how they will support whānau bubbles to manage isolation and health management through the quarantine period.

Te Ngira Collective - Te Kōhao are working with their vulnerable and priority whānau across the collective to ensure those who most require flu vaccinations can receive them. Te Kōhao's comprehensive database meant they were able to get strategies quickly off the ground. It was noted that little support came quickly from statutory bodies but Te Kōhao had sufficient NGO support to get things underway. They have taken the approach of arming whānau with the right information critical to containing the outbreak of COVID-19. Te Kohao offer free delivery of prescriptions for whānau. A CBAC for flu vaccinations has also been set up at Kirikiriroa Marae.

The collective has been proactive in providing meaningful and early information to their whānau. Taumarunui Kōkiri Trust is advocating for safer outcomes for those who may be vulnerable to abuse within the home over this rāhui period. The trust is messaging information to their whānau to help them make good decisions to keep themselves safe and ask for help, as well as information specific to substance abuse and where to get ongoing help.

Rauawaawa Kaumatua Trust has been particularly instrumental in coming up with ways to continue to support kaumātua. The trust has created Kumba (Kaumātua Zumba) classes that their members can do at home, which is keeping them connected and is an avenue to maintain their physical wellness within the safety of their homes. They are ensuring information is relayed to their kaumātua regularly, and are giving tutorials online of how to use gloves and masks. There is also footage on their Facebook page of Kumba and even a Koro singing karaoke to the papakāinga from his front door.

	Last 7 days	Investment	From 30 Mar	Investment
Whānau supported	15,118	\$2,036,188	106,905	\$13,148,271
Whānau Direct applications paid	898	\$373,140	4,319	\$1,856,304
Whānau Ora packs distributed	17,143	\$1,028,571	116,084	\$6,965,042

Our Whānau Ora network includes **16** lead partners and **80** local partners with over **350** FTE that continue to support whānau.

Regional breakdown of whānau support - Cumulative from 30 March 2020:

Region	Whānau supported	Whānau Direct applications paid	Whānau Ora packs distributed	Investment
Te Tai Tokerau	19,665	933	21,660	\$2,415,012
Tāmaki Makaurau	13,565	661	14,580	\$1,893,870
Hauraki-Waikato	19,783	304	22,288	\$2,224,675
Wairariki	17,579	1,165	17,803	\$2,208,856
Ikaroa-Rāwhiti	23,237	800	25,481	\$2,624,165
Te Tai Hauāuru	13,077	456	14,271	\$1,781,693



19,312 Total whānau members	51% Whānau members < 18 years
3.5 Average per household	7% Whānau members > 60 years
89% Income of \$40,000 or less	82% High Deprivation
78% Not in employment	15% More than 6 in household

The above statistics are based on whānau assessed through Whānau Direct from 1 July 2019 to date (5,551 whānau)