

10 MAY 2020

Whānau Direct - Whānau Direct provides an investment in essential resources of up to \$1,000. Over the past week, an average of 193 applications were processed per day with the most common items being kai (49%), laptops/computer essentials (7%), firewood (6%), electricity (5%), rent arrears (4%), heating appliances (3%) and beds/mattresses/blankets (3%).

Whānau Ora Packs - Almost 100,000 hygiene and sanitation packs have been distributed to whānau. Packs continue to be enhanced with additional resources including kai, winter clothes, blankets and parenting resources supplied by OT.

Kaiārahi - Kaiārahi continue to support whānau to ensure they have the essential resources they need. PPE and thermometers have been distributed across our Whānau Ora network to ensure our Kaiārahi and whānau are safe during COVID-19.

Rohe Response Snapshot: TĀMAKI MAKAURAU - As a partnership Te Pae Herenga o Tāmaki (TPHoT) has redeployed all of its Whānau Ora resources toward a co-ordinated COVID-19 response. All services deemed non-essential have been redeployed to support the function of essential frontline services.

TPHoT has a number of GP and clinical services. Services are operating at 90% virtual consults, with some whānau presenting in person for flu vacs and/or general health check-ups. Limited PPE unfortunately means face-to-face contact is extremely restricted. Kaiārahi have delivered kai and medications to whānau, typically to kaumātua and kuia. Despite face-to-face restrictions at provider sites, kaiārahi were still able to check whānau well-being.

Across TPhoT there are six GP clinics operating, most of which have established COVID-19 testing centres. Flu vaccinations are also being offered to whānau at testing stations and partners have mobilised GP services in rural Kaipara where needed.

COVID-19 has provided further opportunity to work more seamlessly across the network, better enabling innovation and sharing of strategies to support whānau. As a large collective, social media has been the main format for communicating health and pandemic messaging. Many examples of COVID-19 initiatives have been shared on partner Facebook platforms.

Te Pae Herenga o Tāmaki also supported the rapid development and testing of the Whānau Ora 'HAS Pack' Mobile App to support the distribution of the hygiene and sanitation packs across the WOCA partner network.

	Last 7 days	Investment	From 30 Mar	Investment
Whānau supported	11,945	\$1,558,375	97,353	\$11,115,550
Whānau Direct applications paid	965	\$454,807	3,421	\$1,483,164
Whānau Ora packs distributed	7,818	\$469,091	98,941	\$5,936,471

Our Whānau Ora network includes **16** lead partners and **80** local partners with over **350** FTE that continue to support whānau.

Regional breakdown of whānau support - Cumulative from 30 March 2020:

Region	Whānau supported	Whānau Direct applications paid	Whānau Ora packs distributed	Investment
Te Tai Tokerau	17,787	729	18,346	\$2,026,983
Tāmaki Makaurau	12,194	563	12,066	\$1,581,185
Hauraki-Waikato	18,180	253	19,259	\$1,902,905
Wairariki	16,134	980	15,289	\$1,886,665
Ikaroa-Rāwhiti	21,169	550	21,824	\$2,218,354
Te Tai Hauāuru	11,888	346	12,157	\$1,499,458



Total whānau members	16,771	Whānau members < 18 years	52%
Average per household	3.5	Whānau members > 60 years	7%
Income of \$40,000 or less	89%	High Deprivation	82%
Not in employment	77%	More than 6 in household	15%

The above statistics are based on whānau assessed through Whānau Direct from 1 July 2019 to date (4,798 whānau)